

Summer 2020 Quarterly Report

Computer Lab Management

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Computer Lab Management (CLM) operates 22 computer rooms across the UC Davis campus. These consist of 15 computer classrooms and 7 open access labs with a total of 668 installed stations. CLM also manages eight departmental computer rooms with 170 installed stations for the UC Davis Language Center and The Arts Admin Group.

Summer 2020 was significantly impacted by the COVID-19 pandemic. It caused huge disruptions and changes to CLM operations:

- All classes were remote, therefore all class sessions in the computer classrooms were cancelled.
- All CLM open-access labs were closed
- CLM expanded the IET Virtual Lab to support remote lab sections. We added all the computers in the closed PC computer rooms to available pool.
- CLM upgraded software in the computer rooms, including:
 - Office 2019
 - JAWS 18
 - R 4.0.2 & RStudio 1.3.1073
 - Python 3.8.5
 - Fusion 360
 - Many other small utilities such as web browsers, etc.
- CLM developed a self-serve wireless printing system for Fall 2020. This printing system will allow students to safely print from their personal laptops in Shields Library and the MU. See <https://wirelessprinting.ucdavis.edu/> for info.

Summer 2020 Statistical Summary

Utilization

Class Use

All Summer 2020 classes were offered remotely. Prior to the cancellations, there were 3720.25 hours of classes reserved in the computer classrooms.

Although there were no in-person classes, the various computer rooms were used remotely via the IET Virtual Lab. There were 92 class software installs to support remote classes.

Virtual Lab Users

Since the campus was closed the only access was remotely via the IET Virtual Lab. It was used 2,699 times by 588 unique clients.